



Epiphan LUMiO 12x





UG110-01

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Specifications

Go to the LUMiO 12x product page on the Epiphan website to get the most recent product specifications and additional information about LUMiO 12x.

Warranty

All Epiphan Systems products are provided with a 100% return to depot warranty for one year from the date of purchase.

Technical support

Epiphan's products are backed by our professional support team. If you are having issues with your product, please gather details about your system and contact our team by:

- Emailing support@epiphan.com
- Live chat via the link on our support site http://www.epiphan.com/support/
- Phone toll free at 1-877-599-6581 or call +1-613-599-6581

Be sure to include as much information about your problem as possible. Including:

- Problem description
- Details of the video or audio source (type, connection, resolution, refresh rate, etc.)
- Product serial number
- Product firmware version (if applicable, from web admin interface)

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Table of contents

Table of contents	
Getting started	5
Quickstart	6
What is LUMiO 12x?	9
What's in the box?	10
Front, back and bottom views	12
Technical specifications	15
LUMiO 12x setup	17
Positioning and connecting your LUMiO 12x	
Operation	
The remote control	
Setting up your remote control	
Understanding the remote control buttons	23
Performing basic operation of your LUMiO 12x with the remote control	
The OSD menu	27
Accessing the OSD menu	28
Navigating the OSD menu	
Understanding OSD menu settings	30
RS-232 serial port communication	
VISCA protocol command list	35
PELCO-D protocol command list	
PELCO-P protocol command list	52
Support	54
Customer support	
Software and documentation license	56

Getting started

Welcome and thank you for buying Epiphan Video's LUMiO 12x!

This user guide contains all the information necessary to successfully set up and operate your LUMiO 12x PTZ camera.

This guide helps you get started by providing identification and descriptions of your LUMiO 12x's physical features and included hardware following by a detailed breakdown of your LUMiO 12x's technical specifications. A quickstart guide is also included for those who prefer a less detailed approach.

This introductory section of the guide includes the following topics:

- Quickstart
- What is LUMiO 12x?
- What's in the box?
- Front, back and bottom views
- Technical specifications

In the rest of the guide, you'll learn how to position and connect your LUMiO 12x, set and operate your remote control and configure your LUMiO 12x using additional methods.

Let's get started!

About this guide

Warnings are depicted as follows.



Tips and Notes are depicted as follows.



Throughout this guide there are situations where more than one solution will complete a task. In those cases the guide describes the simplest or most common variation first.

Quickstart

This sections helps you get started with your LUMiO 12x. You'll learn how to position/connect your LUMiO 12x and set up and operate your remote control.

Before you begin, ensure you have the following:

- Your LUMiO 12x camera
- Your remote control (included with purchase)
- DC12V power supply (included with purchase)
- DVI-I, 3G-SDI, and/or HDMI[™] cables and adapters, depending on what kind of video format you'd like your LUMiO 12x to output (not included with purchase).
- A capture appliance, such as Epiphan Pearl or AV.io SDI.

Optionally:

• Screws and mounting panels (if mounting your LUMiO 12x to a wall or ceiling – not included with purchase).

Positioning and connecting your LUMiO 12x (direct connection)

Positioning and connecting your LUMiO 12x is a simple process that involves physically placing your LUMiO 12x for the best view and connecting the required output cables to transfer video output to your capture appliance.



To position and connect your LUMiO 12x:

- 1. Place your LUMiO 12x in the desired location (i.e. on a flat surface, a tripod or mounted to a wall).
- 2. Connect your power supply cable from an electrical outlet to the back of your LUMiO 12x.
- 3. Connect your video output cable (i.e. 3G-SDI, DVI-I) from the back of your LUMiO 12x to your capture appliance.

Next you'll learn how to use the remote control to operate your LUMiO 12x.

Setting up your remote control

Your remote control allows you to control your LUMiO 12x movements and settings but requires a bit of initial configuration before it's ready for use.



To set up your remote control:

- 1. Ensure your LUMiO 12x is connected to the power supply and that the rear indicator light is a solid red (see Front, back and bottom views for exact location of indicator lights).
- Point the remote control at your LUMiO 12x and press the **POWER** button; your LUMiO 12x powers on and performs a quick 15 second self-configuration (the front indicator light on your LUMiO 12x turns a solid blue when self-configuration is complete – see The remote control for a detailed button layout).
- 3. Point the remote control at your LUMiO 12x and press and hold the **SET1** button for about 4 seconds until the front indicator light on your LUMiO 12x flashes purple; your LUMiO 12x is now ready to pair to your remote control.
- 4. Keep your remote control pointed at your LUMiO 12x and press the **CAM1** button; your LUMiO 12x is now fully paired to the remote control.

Now you'll learn how to issue basic control commands to your LUMiO 12x using the remote control.

Controlling your LUMiO 12x with the remote control

Your remote control allows you to issue basic control commands, such as pan, tilt and zoom adjustments to your LUMiO 12x along with more advanced setting customizations.

To control your LUMiO 12x with the remote control:

- 1. Ensure that your LUMiO 12x is powered on (the front indicator light should be solid blue see Front, back and bottom views for exact location of indicator lights).
- 2. Press the **CAM 1** button you mapped to your LUMiO 12x in Setting up your remote control.
- 3. Point the remote control at your LUMiO 12x and press the +/- buttons to control the focus (manual focus must be enabled) and zoom settings, and press the arrow buttons to control the pan and tilt settings.



Your LUMiO 12x is now all set up and ready to capture video content!

What's next?

Now that you've set up your LUMiO 12x, configured your remote control and learned how to control your LUMiO 12x, you can learn more about additional operation and configuration options. You can look at topics such as:

- Front, back and bottom views to learn about the visual features of your LUMiO 12x, including all ports and connectors.
- The remote control for a detailed guide on all buttons on the remote control, how to set presets and how control your LUMiO 12x.
- The OSD menu for instruction on how to change settings on your LUMiO 12x using the on screen display (OSD) menu.
- RS-232 serial port communication for an overview of how to operate your LUMiO 12x using VISCA, PELCO-P and PELCO-D serial port communication protocols.

Refer to the table of contents for a complete list of the topics covered.

What is LUMiO 12x?

LUMiO 12x is a portable and versatile HD pan-tilt-zoom (PTZ) camera that can be placed comfortably on a flat surface, secured on a wall, ceiling or mounted on a tripod. LUMiO 12x captures crystal-clear HD video at 60 fps and outputs in DVI-I, HDMI and 3G-SDI video formats.

LUMiO 12x captures the finest of details with its 12x optical zoom capability and offers true video capture flexibility with its 72.5° wide angle view and 6.3° zoom angle view.

The included remote control syncs with up to 4 different LUMiO 12x cameras and allows you to operate the pan/tilt movements and zoom/focus setting adjustments of your LUMiO 12x from a distance. You can save up to 128 unique pan, tilt and zoom settings to specific presets on your remote control and apply each preset to your LUMiO 12x with the press of a button.

Connect up to 4 LUMiO 12x cameras to a capture appliance, such as Epiphan's all-in-one live production mixer, Pearl, to create custom, multi-camera layouts and switch between layouts while streaming and recording for a dynamic, engaging and high-definition video capture experience!



What's in the box?

Within the box you'll find the following items:

- 1. Your LUMiO 12x video camera
- 2. One infrared (IR) remote control (requires 2 AAA batteries sold separately)
- 3. One power supply cable (the exact cable you receive depends on your region)
- 4. One DC12V power adapter
- 5. VISCA RS-232 cable
- 6. Lens cap
- 7. Adhesive rubber mounting pad

Table 1 Description of included purchase contents (for identification only, color and appearance of individual items may vary).

Name	Image	Description
LUMiO 12x carry case		Portable and durable carry case for protecting and transporting your LUMiO 12x.
LUMiO 12x video camera	Parate 1	Your LUMiO 12x pan-tilt-zoom camera.
Infrared (IR) remote control		A remote controller to operate your LUMiO 12x manually from a distance.
Power cable (power cable may differ depending on region)		Connects to an electrical outlet to supply power to your DC12V power supply.

Name	Image	Description
DC12V power supply		Connects to your power cable to convert electrical energy and supply power to your LUMiO 12x.
VISCA RS-232 cable		Connects your computer to your LUMiO 12x to allow issuing commands via serial port.
Lens cap		Rubber cap that covers and protects your LUMiO 12x's lens when not in use.
Adhesive rubber mounting pad		Sticks over the mounting holes on the bottom of your LUMiO 12x and is designed to spread the pressure of securely fastened alignment pins and/or screws.

Front, back and bottom views

In the front, your LUMiO 12x has its camera lens, the camera base, the IR receiver panel and the power indicator light. The rear panel features a series of output ports and a power input port, and the bottom of your LUMiO 12x has a dial switch and a few mounting installation holes. See below for a complete list of LUMiO 12x's physical features.



 Table 2
 LUMiO 12x front view descriptions

Label	Name	Description
1	Camera lens	Captures video content.
2	Camera base	Supports and balances the weight of the camera.
	Displays a colored light to indicate the status of your LUMiO 12x and its response to commands from the remote control.	
		Blue light (solid): LUMiO 12x is powered on.
3	Indicator light	Red light (flashing continuously): LUMiO 12x is receiving commands from the remote control.
	Purple light (one quick flash): A setting or mode is changed via the remote control.	
4	IR receiver panel	Receives signals from the remote control.



 Table 3
 LUMiO
 12x
 back view
 descriptions

Label	Name	Description
5	VISCA IN/OUT (RS-232) ports	RS-232 serial port connections. Allows issuing of RS-232 commands using VISCA/PELCO-D/PELCO-P protocols.
6	CVBS output port	Not supported.
7	3G-SDI output port	Outputs SDI video signals from LUMiO 12x (3G-SDI cable not included with purchase).
8	DVI-I (HDMI) output port	Outputs DVI-I video signals (and HDMI with adapter) from LUMiO 12x (cable/adapter not included with purchase).
9	12V DC power input port	Connects to the power supply to provide power to your LUMiO 12x.
10	Power indicator light	Displays a red light to indicate your LUMiO 12x is plugged in and receiving power.



Table 4 LUMiO	12x bottom	view descri	iptions
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Label	Name	Description
11	Rubber pads (x4)	Lightly adheres to most flat surfaces to ensure your LUMiO 12x stays in place.
12	DIP switch	Unused.
13	Tripod mount hole	Connects to a tripod's screw.
14	Additional mount holes	Connection points for tripod alignment pins.

Technical specifications

Technical specifications for LUMiO 12x are included in the table below.

Model	TLC-300-S Series	
Sensor	1/2.3-inch high-quality 12MP HD CMOS sensor	
Output ports	DVI-I (HDMI™), 3G-SDI	
Output resolutions	720р, 1080р	
Output frame rates	25, 29.97, 50, 59.94	
Optical zoom	12x	
Digital zoom	2x	
View angle	6.3° (zoom) and 72.5° (wide)	
Pan rotation angle	-170° to +170°	
Tilt rotation angle	-35° to +90°	
Pan rotation speed	0° to 120° per second	
Tilt rotation speed	0° to 80° per second	
Number of presets	128	
Control port	RS-232 and RS-485	
Signal-to-noise ratio (SNR)	>50 dB	
Focal length	3.92 mm (zoom) to 47.32 mm (wide); 35 mm equivalent focal length: 22.3 mm (zoom) to 269.7 mm (wide)	
Minimum lux	0.01 lux	
White balance	Auto/Manual	
Focus	Auto/Manual	
Iris	Auto/Manual	

Electronic shutter	Auto/Manual	
Back light compensation (BLC)	Auto/Manual	
Input voltage	DC 12V	
Dimensions (height x width x depth)	173 mm × 220 mm × 117 mm (6.8 in. × 8.66 in. × 4.6 in.)	
Net weight	1.25 kg	

LUMiO 12x setup

Your LUMiO 12x comes fully assembled and is ready to connect to your capture appliance right out of the box.

Setup involves preparing your new LUMiO 12x to transmit video signals, which includes physical positioning and connecting the power supply/video output cables to your capture appliance. The remote control also requires some initial configuration to pair to your LUMiO 12x.

Before setting up your LUMiO 12x, make sure you have the following:

- Your LUMiO 12x camera
- The remote control
- DC12V power supply (included with purchase)
- DVI-I, 3G-SDI, and/or HDMI cables and adapters, depending on what kind of video format you'd like your LUMiO 12x to output (not included with purchase).
- A capture appliance, such as Epiphan Pearl or AV.io SDI.

Optionally:

• Screws and mounting panels (if mounting your LUMiO 12x to a wall or ceiling – not included with purchase).

Topics in this section include:

- Positioning and connecting your LUMiO 12x
- Setting up your remote control

Positioning and connecting your LUMiO 12x

Positioning and connecting your LUMiO 12x is a simple process that involves physically placing your LUMiO 12x for the best view and connecting the required output cables to transfer video output to your capture appliance.



To position and connect your LUMiO 12x

- 1. Place your LUMiO 12x in the desired location (i.e. on a flat surface, a tripod or mounted to a wall).
- 2. Connect your power supply cable from an electrical outlet to the back of your LUMiO 12x.
- 3. Connect your video output cable (i.e. 3G-SDI, DVI-I, HDMI) from the back of your LUMiO 12x to your capture appliance.

Setting up your remote control

Your remote control requires a bit of initial configuration before it can be used to control your LUMiO 12x.



To set up your remote control:

- 1. Ensure your LUMiO 12x is connected to the power supply and that the rear indicator light is a solid red (see Front, back and bottom views for exact location of indicator lights).
- 2. Point the remote control at your LUMiO 12x and press the **POWER** button; your LUMiO 12x powers on and performs a quick 15 second self-configuration (the front indicator light on your LUMiO 12x turns a solid blue when self-configuration is complete see The remote control for a detailed button layout).
- 3. Point the remote control at your LUMiO 12x and press and hold the **SET1** button for about 4 seconds until the front indicator light on your LUMiO 12x flashes purple; your LUMiO 12x is now ready to pair to your remote control.
- 4. Keep your remote control pointed at your LUMiO 12x and press the **CAM1** button; your LUMiO 12x is now fully paired to the remote control.

Operation

Basic operation of your LUMiO 12x involves adjusting its pan (horizontal direction), tilt (vertical direction), zoom and focus settings. More advanced operation includes customizing exposure and color appearance parameters, such as brightness or contrast, and setting specific video output formats at particular resolutions and frame rates.

You can easily operate up to four different LUMiO 12x's directly using the remote control (included with purchase), through the on screen display (OSD) menu or via RS-232 serial port commands.

Topics in this section include:

- The remote control
- The OSD menu
- RS-232 serial port communication

The remote control

Your LUMiO 12x purchase includes an infrared (IR) remote control that allows you to control your LUMiO 12x from a distance.

Using the remote control, you can:

- Power on and off your LUMiO 12x
- Pair up to 4 different LUMiO 12x cameras to one remote
- Set, apply and clear presets
- Manually adjust focus or enable/disable automatic focus settings
- Manually adjust zoom settings
- Adjust pan/tilt settings
- Specify brightness and enable/disable backlight compensation
- Switch between different video format outputs

Using your LUMiO 12x in environments with heavy infrared interference (i.e. camera placed on a screen that has an infrared touch screen technology) can cause the remote control to not work properly.

Topics in this section include:

- Setting up your remote control
- Understanding the remote control buttons
- Performing basic operation of your LUMiO 12x with the remote control



Setting up your remote control

Your remote control requires a bit of initial configuration before it can be used to control your LUMiO 12x.



To set up your remote control:

- 1. Ensure your LUMiO 12x is connected to the power supply and that the rear indicator light is a solid red (see Front, back and bottom views for exact location of indicator lights).
- Point the remote control at your LUMiO 12x and press the **POWER** button; your LUMiO 12x powers on and performs a quick 15 second self-configuration (the front indicator light on your LUMiO 12x turns a solid blue when self-configuration is complete – see The remote control for a detailed button layout).
- 3. Point the remote control at your LUMiO 12x and press and hold the **SET1** button for about 4 seconds until the front indicator light on your LUMiO 12x flashes purple; your LUMiO 12x is now ready to pair to your remote control.
- 4. Keep your remote control pointed at your LUMiO 12x and press the **CAM1** button; your LUMiO 12x is now fully paired to the remote control.

Understanding the remote control buttons

The remote control has many buttons that allow you to operate your LUMiO 12x. The table below describes in detail the function of each button on the controller.

 Table 5
 Description of the remote control buttons

Button(s)	Function(s)
POWER FREEZE IRT	POWER: Turns the LUMiO 12x on or off. FREEZE: Unused. IRT: Not currently supported.
SET1 SET2 SET3 SET4 CAMERA SELECT CAM1 CAM2 CAM3 CAM4	 SET1-SET4: Maps the camera to CAM1, CAM2, CAM3, or CAM4. To map a camera (to CAM1, for example): Point the remote control at your LUMiO 12x. Press and hold the SET1 button until the indicator light on the LUMiO 12x flashes red, then press the CAM1 button; the LUMiO 12x is now mapped to CAM1. CAM1-CAM-4: Press to select between different LUMiO 12x cameras mapped to the remote control.
	Number keys (0-9): Allows you to set and select presets.
1 2 3 4 5 6 7 8 9 LEARN 0 CLR PRE	 To set a preset (to "1", for example): 1. Point the remote control at the LUMiO 12x. 2. Specify camera settings. 3. Press and hold the "1" button (about 4 seconds) until the power indicator light flashes purple; the LUMiO 12x settings are now mapped to "1". CLR PRE: Clears presets. To clear a specific preset (preset "1", for example): 1. Point the remote control at your LUMiO 12x. 2. Select your LUMiO 12x using the CAM1-4 buttons. 3. Press CLR PRE and then press "1": the preset "1" is now

Button(s)	Function(s)
	reset.
	To clear all presets on a LUMiO 12x:
	1. Point the remote control at your LUMiO 12x.
	2. Select your LUMiO 12x using the CAM1-4 buttons.
	 Press and hold the CLR PRE button (about 3 seconds) until the power indicator light on the LUMiO 12x flashes purple; all presets are now reset.
	LEARN: Not currently supported.
	Pan (left/right arrows): Press and hold to move your LUMiO 12x's lens left or right. Only usable if Manual Focus is enabled (see below).
+ +	Tilt (up/down arrows): Press and hold to move your LUMiO 12x's lens up or down.
	FOCUS (+ and - buttons): Increases or decreases the focus distance on your LUMiO 12x.
	ZOOM (+ or -): Increases or decreases the zoom on your LUMiO 12x.
	Return to default (OK button): Returns the LUMiO 12x to its default startup position (pan, tilt and zoom settings are reset). The OK button also confirms selection when in OSD menu (see The OSD menu).
	Navigation buttons (up/down/left/right): Pans and tilts your LUMiO 12x. Also allows you to navigate the OSD menu.
AF MF RESET MENU	AF (auto focus): Activates automatic focusing for the LUMiO 12x's lens. Prevents manual focus adjustments, when activated.
	MF (manual focus): Allows manual focus adjustments.
	RESET: Unused.
	MENU: Enters the OSD menu (see Accessing the OSD menu).
F1 F2 F3 F4	F1-F4: Unused.

Button(s)	Function(s)
	LIMIT L: Unused.
	LIMIT R: Unused.
	LMTCLR: Unused.
	SCAN: Unused.
	BLC ON/BLC OFF : Activates or deactivates backlight compensation.
BLC OFF BLC ON BRIGHT- BRIGHT	BRIGHT +/BRIGHT - : Increases or decreases video brightness (BLC must be enabled).
	Video output options : Changes your LUMiO 12x's output resolution and frame rate.
1080@60 1080@50 1080@30 1080@25	To change your LUMiO 12x's video output:
	1. Point the remote control at your LUMiO 12x.
720@60 720@50 720@30 720@25	2. Select your LUMiO 12x using the CAM1-4 buttons.
	 Press and hold the desired video output button until the power indicator light flashes purple (~4 seconds); the new frame rate and resolution is set.

Performing basic operation of your LUMiO 12x with the remote control

Your remote control allows you to issue basic control commands, such as pan, tilt and zoom adjustments to your LUMiO 12x along with more advanced setting customizations.

To control your LUMiO 12x with the remote control:

- 1. Ensure that your LUMiO 12x is powered on (the front indicator light should be solid blue see Front, back and bottom views for exact location of indicator lights).
- 2. Press the **CAM** button you mapped to your LUMiO 12x in Setting up your remote control.
- 3. Point the remote control at your LUMiO 12x and press the +/- buttons to control the focus (manual focus must be enabled) and zoom settings, and press the arrow buttons to control the pan and tilt settings.



The OSD menu

The on screen display (OSD) menu is a control panel overlay that is accessed using the remote control. The OSD menu appears in your capture application's video display and allows you to make changes to your LUMiO 12x's settings using the remote control's navigation arrow keys.

	MENU			
SYSTEM	PROTOCAL	<	VISCA	>
EXPOSUR	ADDRESS	<	0 0 1	>
IMAGE	BAUDRATE	<	9600	>
QUALITY	PTL LOCK	<	OFF	>
ΡΤΖ	RS485		OFF	>
FORMAT	VGA OUT		OFF	
RESET	TRANSFER	<	OFF	>
INFO	LANGUAGE	< I	ENGLISH	I >

For additional information on the OSD menu, see:

- Accessing the OSD menu
- Navigating the OSD menu
- Understanding OSD menu settings

Accessing the OSD menu

Use your remote control to access your LUMiO 12x's OSD menu. Ensure that your LUMiO 12x is turned on and that its video content is shown on your capture computer's display (via a capture application).



To access the OSD menu:

- 1. Point the remote control at your LUMiO 12x.
- 2. Select your desired LUMiO 12x using the **CAM1-4** buttons.
- 3. Press the **MENU** button on your remote control; the OSD menu appears on your capture display.

Navigating the OSD menu

The remote control is used to move through your LUMiO 12x's OSD menu. Point the remote control at your LUMiO 12x and use the buttons described in the table below to navigate through the OSD menu and make changes to your settings.

 Table 6
 OSD menu navigation buttons

	OSD menu navigation (using remote control)		
	Button(s)	Function	
+ +	Up/down navigation keys	Cycle through OSD menu headings.	
Š S S S S S S	Right navigation key	 Descend into selected submenu. Cycle through setting options. 	
	Left navigation key	Cycle through setting options.	
AF MF RESET MENU	MENU	 Return to previous submenu. Trigger save prompt to leave OSD menu (when at main menu). 	
	ОК	Press to leave OSD menu (when prompted to save).	

Understanding OSD menu settings

The OSD menu contains a variety of options to allow you to change settings on your LUMiO 12x.

Table 7 OSD menu setting list

Main menus	Submenus	Setting options	
	PROTOCOL	VISCA, PELCO-D, PELCO-P	
	ADDRESS (sets your camera's address for RS-232 communication)	VISCA: 1-7, PELCO D/P: 1-255	
	BAUD RATE	2400, 4800, 9600, 115200	
SYSTEM	PTL LOCK (protocol lock)	ON/OFF. Locks/unlocks the PROTOCOL setting.	
	RS-485	ON/OFF. Enables/disables RS-485 serial port communication.	
	VGA OUT	Unused.	
	TRANSFER (IR transfer/IR pass function)	USB, SERIAL or OFF	
	LANGUAGE	Chinese, English, Spanish, Russian	

Main menus	Submenus	Setting options
	EXPOSURE MODE	AUTO, MANUAL or BRIGHT
	SHUTTER (shutter speed in seconds)	1/8–1/10000 s (only available if EXPOSURE MODE set to MANUAL)
	IRIS	CLOSE–F1.8 (only available if EXPOSURE MODE set to MANUAL)
EVDOCUDE	GAIN	0dB–28dB (only available if EXPOSURE MODE set to MANUAL)
EXPOSORE	BRIGHT	0–15 (only available in bright priority mode)
	EC MODE (exposure compensation)	ON/OFF
	EC POSI (exposure compensation level)	000-014
	BLC (black light compensation)	ON/OFF
	WB MODE (white balance)	AUTO, INDOOR, OUTDOOR, MANUAL, OUTAUTO, SODIUM LAMP AUTO, SODIUM LAMP
IMAGE	R GAIN (red gain level)	0–255 (only available if WB MODE set to MANUAL)
	B GAIN (blue gain level)	0–255 (only available if WB MODE set to MANUAL)
	COLOR G (color gain)	0~14
	FLICK (anti-flicker)	50/60 Hz (reduces video flicker)
	FREEZE	Freezes current frame (not supported)
	DZOOM (digital zoom)	On/Off
	FOCUS	Select FOCUS mode (automatic or manual)
QUALITY	2D NR (2D noise reduction)	0~5; the bigger value, the less noise on image (at the cost of slightly lowered resolution)

Main menus	Submenus	Setting options	
	3D NR (3D noise reduction)	0~3; the bigger value, the less motion noise on image	
	SHARPNESS	0~4	
	CONTRAST	0~6	
	SATURATION	Set color saturation level	
	TRACK MODE	PRECISE: Camera pans/tilts in small degrees with incremental motion	
		FLUENT: Camera pans/tilts smoothly with unrestricted motion	
	PWR ACT (action upon power-on)	OFF (no action, just power on normally), PRE1 (preset 1), PRE2 (preset 2)	
	SPEEDBYZ (speed by zoom)	The bigger the zoom, the slower the speed	
	MOUNT M	Mount mode: Up/Down	
PTZ	FLIP HOR	Flip horizontal	
	FLIP VER	Flip vertical	
	PT SPD	Set pan/tilt speed	
	ZOOM SPD	Set zoom speed	
	MENU MIR	Turn on/off menu mirror function. Useful when navigating the OSD menu with your LUMiO 12x mounted on a ceiling.	
	1080P 59.94	Sets the video output to 1080P (progressive) resolution at 59.94 frame rate.	
	1080P 50	Sets the video output to 1080P (progressive) resolution at 50 frame rate.	
VIDEO FORMAT	1080 59.94	Sets the video output to 1080l (interlaced) resolution at 59.94 frame rate.	
	1080 50	Sets the video output to 1080l (interlaced) resolution at 50 frames per second.	
	1080P 29.97	Sets the video output to 1080P (progressive) resolution at	

Main menus	Submenus	Setting options	
		29.97 frames per second.	
	1080P 25	Sets the video output to 1080P (progressive) resolution at 25 frames per second.	
	720P 59.94	Sets the video output to 720P (progressive) resolution at 59.94 frames per second.	
	720P 50	Sets the video output to 720P (progressive) resolution at 50 frames per second.	
	SYS RESET	System reset.	
DECET	CAM RESET	Camera reset.	
RESET	PT RESET	Pan/tilt reset. Resets LUMiO 12x to its default position.	
	ALL RESET	Performs a reset of system, camera and pan/tilt settings.	
	IR ADDR	Camera IR control address	
	FOCUS	Focus mode	
	CLIENT	Client protocol (can't be changed)	
MESSAGE	MODEL NO.	Model number	
MESSAGE	ARM VER.	ARM version	
	FPGA VER.	FPGA version	
	CAM VER.	Camera version	
	RELEASE	Software release date	

RS-232 serial port communication

Your LUMiO 12x offers support for RS-232 communication to allow remote operation of your LUMiO 12x.

LUMiO 12x supports the following RS-232 communication protocols:

VISCA PELCO-D PELCO-P

See below for a list of RS-232 commands using each of the three support communication protocols:

- VISCA protocol command list
- PELCO-D protocol command list
- PELCO-P protocol command list

VISCA protocol command list

VISCA protocol commands are used to control your LUMiO 12x, retrieve information on camera settings and get information on command send status.

VISCA commands are separated into:

- Return commands
- Control commands
- Inquiry commands
- Camera pan/tilt, zoom and exposure values

Return commands

VISCA return commands let you know if a given command is accepted, executed or if there is an error in the command itself.

 Table 8 Ack/completion return messages

In the table below, **z** = **your camera's address** + **8**. To set your LUMiO 12x's address, use the **OSD menu** and navigate to **SYSTEM**, then **ADDRESS** (see **Understanding OSD menu settings**).

Ack/completion messages			
Command packet	Note		
z0 41 FF	Returned when the command is accepted (Ack)		
z0 51 FF	Returned when the command has been executed (completion).		

Table 9 Error return messages

Error messages			
Description	Command Packet	Note	
Syntax Error	z0 60 02 FF	Returned when the command format is different or when a command with illegal command parameters is accepted.	

Error messages				
Description	Command Packet	Note		
Command Not Executable	z0 61 41 FF	Returned when a command cannot be executed due to current conditions. For example, when commands controlling the focus manually are received during auto focus.		

Control commands

VISCA control commands allow you to customize your LUMiO 12x settings and issue movement commands.

Table 10Control commands

Command	Function	Command Packet	Note	
AddressSet	Broadcast	88 30 01 FF	Address setting	
IF_Clear	Broadcast	88 01 00 01 FF	I/F Clear	
CommandCancel		8x 21 FF		
CAM Dower	On	8x 01 04 00 02 FF		
CAIVI_POwer	Off	8x 01 04 00 03 FF	Power ON/OFF	
	Stop	8x 01 04 07 00 FF		
	Tele(Standard)	8x 01 04 07 02 FF		
	Wide(Standard)	8x 01 04 07 03 FF		
CAM_Zoom	Tele(Variable)	8x 01 04 07 2p FF	n = O(low), T(high)	
	Wide(Variable)	8x 01 04 07 3p FF	$p = O(IOW) \sim T(IIIgII)$	
	Direct	8x 01 04 47 0p 0q 0r 0s FF	pqrs: Zoom Position (0(wide) ~0x4000(tele))	

Command	Function	Command Packet	Note
	Stop	8x 01 04 08 00 FF	
	Far(Standard)	8x 01 04 08 02 FF	
CAM_Focus	Near(Standard)	8x 01 04 08 03 FF	
	Direct	8x 01 04 48 0p 0q 0r 0s FF	pqrs: Focus Position
	One Push AF	8x 01 04 18 01 FF	
CAM_ ZoomFocus	Direct	8x 01 04 47 0p 0q 0r 0s 0t 0u 0v 0w FF	pqrs: Zoom Position (0(wide)~ 0x4000(tele)) tuvw: Focus Position
	Auto	8x 01 04 35 00 FF	
	Indoor	8x 01 04 35 01 FF	
	Outdoor	8x 01 04 35 02 FF	
	OnePush	8x 01 04 35 03 FF	
CAM_WB	Manual	8x 01 04 35 05 FF	
	Outdoor Auto	8x 01 04 35 06 FF	
	Sodium Lamp Auto	8x 01 04 35 07 FF	
	Sodium Auto	8x 01 04 35 08 FF	
	Reset	8x 01 04 03 00 FF	Manual Control of R Gain
CAM DCain	Up	8x 01 04 03 02 FF	
CAIVI_RGaIN	Down	8x 01 04 03 03 FF	
	Direct	8x 01 04 43 00 00 0p 0q FF	pq: R Gain (0~0xFF)
	Reset	8x 01 04 04 00 FF	Manual Control of B Gain
CAM Provin	Up	8x 01 04 04 02 FF	
	Down	8x 01 04 04 03 FF	
	Direct	8x 01 04 44 00 00 0p 0q FF	pq: B Gain (0-0xFF)

Command	Function	Command Packet	Note
	Full Auto	8x 01 04 39 00 FF	Automatic Exposure mode
CAM_AE	Manual	8x 01 04 39 03 FF	Manual Control mode
	Bright	8x 01 04 39 0D FF	Bright mode(Manual control)
	Reset	8x 01 04 0A 00 FF	Shutter Setting
CANA Shuttor	Up	8x 01 04 0A 02 FF	
CAIVI_Shutter	Down	8x 01 04 0A 03 FF	
	Direct	8x 01 04 4A 00 00 0p 0q FF	pq: Shutter Position (0~0x15)
	Reset	8x 01 04 0B 00 FF	Iris Setting
CANA Iric	Up	8x 01 04 0B 02 FF	
CAIVI_ITIS	Down	8x 01 04 0B 03 FF	
	Direct	8x 01 04 4B 00 00 0p 0q FF	pq: Iris Position (0~ 0x11)
	Reset	8x 01 04 0C 00 FF	Gain Setting
CAM Cain	Up	8x 01 04 0C 02 FF	
CAIVI_Gain	Down	8x 01 04 0C 03 FF	
	Direct	8x 01 04 0C 00 00 0p 0q FF	pq: Gain Position (0~0x0E)
CAM Dright	Reset	8x 01 04 0D 00 FF	Bright Setting
CAIVI_DIIgIIt	Up	8x 01 04 0D 02 FF	
	Down	8x 01 04 0D 03 FF	
	Direct	8x 01 04 4D 00 00 0p 0q FF	pq: Bright Positon ()

Command	Function	Command Packet	Note
	On	8x 01 04 3E 02 FF	Exposure Compensation ON/OFF
	Off	8x 01 04 3E 03 FF	
CAM_ExpComp	Reset	8x 01 04 0E 00 FF	Exposure Compensation Amount Setting
	Up	8x 01 04 0E 02 FF	
	Down	8x 01 04 0E 03 FF	
	Direct	8x 01 04 4E 00 00 0p 0q FF	pq: ExpComp Position (0~0x0E)
CAM Dacklight	On	8x 01 04 33 02 FF	BackLight On
CAIVI_BACKLIGHT	Off	8x 01 04 33 03 FF	BackLight Off
CAM_Aperture	Reset	8x 01 04 02 00 FF	Aperture Control
	Up	8x 01 04 02 02 FF	
	Down	8x 01 04 02 03 FF	
	Direct	8x 01 04 42 00 00 0p 0q FF	pq: Aperture Gain (0~0x04)
	Reset	8x 01 04 3F 00 0p FF	p: Memory Number(=0 to 127)
CAM_Memory	Set	8x 01 04 3F 01 0p FF	Corresponds to 0 to 9 on the Remote Commander
	Recall	8x 01 04 3F 02 0p FF	
	On	8x 01 04 61 02 FF	Image Flip Horizontal ON/OFF
CAIVI_LR_Reverse	Off	8x 01 04 61 03 FF	
	On	8x 01 04 66 02 FF	Image Flip Vertical ON/OFF
CAIM_PICTUREFIIP	Off	8x 01 04 66 03 FF	
CAM_	UP	8x 01 04 A4 02 FF	Mount Up
MountMode	Down	8x 01 04 A4 03 FF	Mount Down
CAM_ColorGain	Direct	8x 01 04 49 00 00 00 0p FF	(0~0x0E)
CAM_2D	Direct	8x 01 04 53 0p FF	(0~0x05)

Command	Function	Command Packet Note	
Noise reduction			
CAM_3D Noise reduction	Direct	8x 01 04 54 0p FF	(0~0x03)
FLICK	50HZ	81 01 04 23 01 FF	
FLICK	60HZ	81 01 04 23 02 FF	
	Freeze On	81 01 04 62 02 FF	Freeze On Immediately
	Freeze Off	81 01 04 62 03 FF	Freeze Off Immediately
Freeze	Preset Freeze On	81 01 04 62 22 FF	Freeze On When Running Preset
	Preset Freeze Off	81 01 04 62 23 FF	Freeze Off When Running Preset
VideoSystem Set		8x 01 06 35 00 pp FF	pp: 0~18 Video format 0:1080P60 1:1080P50 2:1080I60 3:1080I50 4:1080P30 5:1080P25 6:720P60 7:720P50 8:720P30 9:720P25 10:1600*900@60(USB OUTPUT) 11:1440*900@60HZ(USB OUTPUT) 12:1366*768@60HZ(USB OUTPUT) 13:1280*800@60HZ(USB OUTPUT) 14:1024*768@60HZ(USB OUTPUT) 15:800*600@30HZ(USB OUTPUT) 17:640*480@60HZ(USB OUTPUT) 18:640*480@30HZ(USB OUTPUT)
CAM_IDWrite		8x 01 04 22 0p 0q 0r 0s FF	pqrs: Camera ID (=0000 to FFFF)

Command	Function	Command Packet	Note		
	Menu On	8x 01 06 06 02 FF	Turn on the menu		
	Menu Off	8x 01 06 06 03 FF	Turn off the menu		
STS_IMIETIU	Menu Back	8x 01 06 06 10 FF	Menu step back		
	Menu Ok	8x 01 7E 01 02 00 01 FF	Menu ok		
IR_Transfer	Transfer On	8x 01 06 1A 02 FF	Receive IR (remote commander) CODE from VISCA communication ON/OFF		
	Transfer Off	8x 01 06 1A 03 FF			
	On	8x 01 06 08 02 FF	IR (remote commander) receive ON/OFF		
IR_Receive	Off	8x 01 06 08 03 FF			
	On/Off	8x 01 06 08 10 FF			
IR_ ReceiveReturn	On	8x 01 7D 01 03 00 00 FF	IR (remote commander) receive message via the VISCA communication ON/OFF		
	Off	8x 01 7D 01 13 00 00 FF			
	Up	8x 01 06 01 VV WW 03 01 FF	VV: Pan speed 0x01 (low speed) to 0x18 (high speed)		
	Down	8x 01 06 01 VV WW 03 02 FF	WW: Tilt speed 0x01 (low speed) to 0x14 (high speed)		
	Left	8x 01 06 01 VV WW 01 03 FF	YYYY: Pan Position (TBD)		
Pan tiltDrive	Right	8x 01 06 01 VV WW 02 03 FF	ZZZZ: Tilt Position (TBD)		
	Upleft	8x 01 06 01 VV WW 01 01 FF			
	Upright	8x 01 06 01 VV WW 02 01 FF			
	DownLeft	8x 01 06 01 VV WW 01 02 FF			
	DownRight	8x 01 06 01 VV WW 02 02 FF			
	Stop	8x 01 06 01 VV WW 03 03 FF	8x 01 06 01 VV WW 03 03 FF		

Command	Function	Command Packet	Note	
	AbsolutePosition	8x 01 06 02 VV WW 0Y 0Y 0Y 0Z 0Z 0Z 0Z FF		
	RelativePosition	8x 01 06 03 VV WW 0Y 0Y 0Y 0Z 0Z 0Z 0Z FF		
	Home	8x 01 06 04 FF		
	Reset	8x 01 06 05 FF		
	Sot	8x 01 06 07 00 0W	W:1 UpRight 0:DownLeft	
Pan-tiltLimitSet	Set	0Y 0Y 0Y 0Y 0Z 0Z 0Z 0Z FF	YYYY: Pan Limit Position(TBD)	
	Clear	8x 01 06 07 01 0W 07 0F 0F 0F 07 0F 0F 0F FF	ZZZZ: Tilt Limit Position(TBD)	

Inquiry commands

VISCA inquiry commands return information on your LUMiO 12x's settings.

 Table 11 Inquiry commands

In the table below, **y** = **x** + **8**, **where x** = **the camera's address**. To set your LUMiO 12x's address, use the OSD menu and navigate to **SYSTEM**, then **ADDRESS** (see **Understanding OSD menu settings**).

Command	Command Packet	Return Packet	Note	
		y0 50 02 FF	On	
CAIVI_POwering	8x 09 04 00 FF	y0 50 03 FF	Off (Standby)	
CAM_ZoomPosInq	8x 09 04 47 FF	y0 50 0p 0q 0r 0s FF	pqrs: Zoom Position	
CAM FocusModelpa		y0 50 02 FF	Auto Focus	
CAIVI_FOCUSIVIOUEIIIq	8X 09 04 38 FF	y0 50 03 FF	Manual Focus	
CAM_FocusPosInq	8x 09 04 48 FF	y0 50 0p 0q 0r 0s FF	pqrs: Focus Position	

Command	Command Packet	Return Packet	Note
		y0 50 00 FF	Auto
		y0 50 01 FF	Indoor mode
	8× 00 04 25 FF	y0 50 02 FF	Outdoor mode
	0X 09 04 55 FF	y0 50 03 FF	OnePush mode
		y0 50 04 FF	ATW
		y0 50 05 FF	Manual
CAM_RGainInq	8x 09 04 43 FF	y0 50 00 00 0p 0q FF	pq: R Gain
CAM_BGainInq	8x 09 04 44 FF	y0 50 00 00 0p 0q FF	pq: B Gain
		y0 50 00 FF	Full Auto
	8x 09 04 39 FF	y0 50 03 FF	Manual
CAM_AEModeInq		y0 50 0A FF	Shutter priority
		y0 50 0B FF	Iris priority
		y0 50 0D FF	Bright
CAM_ShutterPosInq	8x 09 04 4A FF	y0 50 00 00 0p 0q FF	pq: Shutter Position
CAM_IrisPosInq	8x 09 04 4B FF	y0 50 00 00 0p 0q FF	pq: Iris Position
CAM_GainPosiInq	8x 09 04 4C FF	y0 50 00 00 0p 0q FF	pq: Gain Position
CAM_ BrightPosiInq	8x 09 04 4D FF	y0 50 00 00 0p 0q FF	pq: Bright Position
CAM_		y0 50 02 FF	On
ExpCompModeInq	8X 09 04 SE FF	y0 50 03 FF	Off
CAM_ExpCompPosInq	8x 09 04 4E FF	y0 50 00 00 0p 0q FF	pq: ExpComp Position
CAM_ApertureInq	8x 09 04 42 FF	y0 50 00 00 0p 0q FF	pq: Aperture Gain
CAM_MemoryInq	8x 09 04 3F FF	y0 50pp FF	pp: Memory number last operated.

Command	Command Packet	Return Packet Note		
		y0 50 02 FF	On	
STS_MenuModernq	8X 09 00 00 FF	y0 50 03 FF	Off	
CAM LP Poverselna	8× 00 04 61 EE	y0 50 02 FF	On	
	0X 09 04 01 FF	y0 50 03 FF	Off	
CAM PictureElipIpg	8× 09 04 66 EE	y0 50 02 FF	On	
CAM_FICTUREFIIPIIIq	8X 09 04 00 FF	y0 50 03 FF	Off	
CAM_IDInq	8x 09 04 22 FF	y0 50 0p 0q 0r 0s FF	pqrs: Camera ID	
CAM VersionIng	8 × 00 00 02 FF	y0 50 ab cd		
CAIVI_VEISIONING	8x 09 00 02 FF	mn pq rs tu vw FF		
VideoSystemInq	8x 09 06 23 FF	y0 50 pp FF	pp: 0~18 Video format 0:1080P60 1:1080P50 2:1080I60 3:1080I50 4:1080P30 5:1080P25 6:720P60 7:720P50 8:720P30 9:720P25 10:1600*900@60(USB OUTPUT) 11:1440*900@60HZ(USB OUTPUT) 12:1366*768@60HZ(USB OUTPUT) 13:1280*800@60HZ(USB OUTPUT) 14:1024*768@60HZ(USB OUTPUT) 15:800*600@60HZ(USB OUTPUT) 16:800*600@30HZ(USB OUTPUT) 17:640*480@60HZ(USB OUTPUT)	

Command	Command Packet	Return Packet	Note	
			18:640*480@30HZ(USB OUTPUT)	
ID Transfor		y0 50 02 FF	On	
IR_ITANSIER	8X 09 06 TA FF	y0 50 03 FF	Off	
		y0 50 02 FF	On	
IK_RECEIVE	8x 09 06 08 FF	y0 50 03 FF	Off	
		y0 07 7D 01 04 00 FF	Power ON/OFF	
		y0 07 7D 01 04 07 FF	Zoom tele/wide	
		y0 07 7D 01 04 38 FF	AF On/Off	
IK_RECEIVERELUITI		y0 07 7D 01 04 33 FF	CAM_Backlight	
		y0 07 7D 01 04 3F FF	CAM_Memory	
		y0 07 7D 01 06 01 FF	Pan_tiltDrive	
Pan tiltMaySpeedlag	8 × 00 06 11 EE	VO 50 MARK 77 EE	ww: Pan Max Speed	
Pan-ultiviaxspeeding	0X 09 00 11 FF	y0 50 ww 22 FF	zz: Tilt Max Speed	
Pan-tiltPostna	8× 09 06 12 FE	y0 50 0w 0w 0w 0w	wwww: Pan Position	
	0,09001211	Oz Oz Oz Oz FF	zzzz: Tilt Position	

Camera pan/tilt, zoom and exposure values

The VISCA values provided in the tables below specify the pan/tilt, zoom and exposure settings that will help you adjust and control your LUMiO 12x.

Table 12 VISCA pan/tilt absolute position values

Pan Angle	VISCA Value	Tilt Angle	VISCA Value
-170	0xF670	-30	0xFE50
-135	0xF868	0	0x0000
-90	0xFAF0	30	0x01B0
-45	0xFD78	60	0x0360
0	0x0000	90	0x510
45	0x0288		
90	0x0510		
135	0x0798		
170	0x0990		

Table 13 VISCA pan/tilt speed values

Setting value	Pan (degree/second)	Setting value	Tilt (degree/second)
0	0.3	0	0.3
1	1	1	1
2	1.5	2	1.5
3	2.2	3	2.2
4	2.4	4	3.6
5	2.6	5	4.7
6	2.8	6	6
7	3.0	7	8
8	3.2	8	10
9	3.4	9	12
10	3.8	10	15
11	4.5	11	18

Setting value	Pan (degree/second)	Setting value	Tilt (degree/second)
12	6	12	23
13	9	13	30
14	15	14	39
15	19	15	48
16	25	16	59
17	32	17	69
18	38	18	80
19	45		
20	58		
21	75		
22	88		
23	105		
24	120		

 Table 14
 VISCA exposure values

Value	Shutter speed (in seconds)	Value	Iris	Value	Gain
21	1/10000	0	close	0	0dB
20	1/6000	1	f32	1	2dB
19	1/4000	2	f28	2	4dB
18	1/3000	3	f24	3	6dB
17	1/2000	4	f22	4	8dB
16	1/1500	5	f18	5	10dB
15	1/1000	6	f14	6	12dB
14	1/725	7	f11	7	14dB

Value	Shutter speed (in seconds)	Value	Iris	Value	Gain
13	1/500	8	f9.6	8	16dB
12	1/350	9	f6.8	9	18dB
11	1/250	10	f5.6	10	20dB
10	1/180	11	f4.8	11	22dB
9	1/125	12	f4.0	12	24dB
8	1/100	13	f3.4	13	26dB
7	1/90	14	f2.8	14	28dB
6	1/60	15	f2.4		
5	1/30	16	f2.0		
4	1/15	17	f1.8		
3	1/8				
2	/				
1	/				
0	/				

Table 15 VISCA zoom values

Zoom level	Value
x1(wide)	0x0
x1.2	0x8D0
x1.5	0x1194
x2	0x1A58
х3	0x2610
x5	0x31D4
x5.8	0x34BC

Zoom level	Value
x6.9	0x37A4
x8.2	0x3A98
x9.9	0x3D8C
x11.8(tele)	0x4000

PELCO-D protocol command list

You can communicate with your LUMiO 12x using the following PELCO-P protocol commands.

Function	Byte1	Byte2	Byte3	Byte4	Byte5	Byte6	Byte7
Up	0xFF	Address	0x00	0x08	Pan Speed	Tilt Speed	SUM
Down	0xFF	Address	0x00	0x10	Pan Speed	Tilt Speed	SUM
Left	0xFF	Address	0x00	0x04	Pan Speed	Tilt Speed	SUM
Right	0xFF	Address	0x00	0x02	Pan Speed	Tilt Speed	SUM
Upleft	0xFF	Address	0x00	0x0C	Pan Speed	Tilt Speed	SUM
Upright	0xFF	Address	0x00	0x0A	Pan Speed	Tilt Speed	SUM
DownLeft	0xFF	Address	0x00	0x14	Pan Speed	Tilt Speed	SUM
DownRight	0xFF	Address	0x00	0x12	Pan Speed	Tilt Speed	SUM
Zoom In	0xFF	Address	0x00	0x20	0x00	0x00	SUM
Zoom Out	0xFF	Address	0x00	0x40	0x00	0x00	SUM
Focus Far	0xFF	Address	0x00	0x80	0x00	0x00	SUM
Focus Near	0xFF	Address	0x01	0x00	0x00	0x00	SUM
Set Preset	0xFF	Address	0x00	0x03	0x00	Preset ID	SUM
Clear Preset	0xFF	Address	0x00	0x05	0x00	Preset ID	SUM
Call Preset	0xFF	Address	0x00	0x07	0x00	Preset ID	SUM
Query Pan Position	0xFF	Address	0x00	0x51	0x00	0x00	SUM
Query Pan Position Response	0×FF	Address	0x00	0x59	Value High Byte	Value Low Byte	SUM
Query Tilt Position	0xFF	Address	0x00	0x53	0x00	0x00	SUM
Query Tilt Position Response	0xFF	Address	0x00	0x5B	Value High Byte	Value Low Byte	SUM
Query Zoom Position	0xFF	Address	0x00	0x55	0x00	0x00	SUM

Function	Byte1	Byte2	Byte3	Byte4	Byte5	Byte6	Byte7
Query Zoom Position Response	0xFF	Address	0x00	0x5D	Value High Byte	Value Low Byte	SUM

PELCO-P protocol command list

You can communicate with your LUMiO 12x using the following PELCO-P protocol commands.

Function	Byte1	Byte2	Byte3	Byte4	Byte5	Byte6	Byte7	Byte8
Up	0xA0	Address	0x00	0x08	Pan Speed	Tilt Speed	0xAF	XOR
Down	0xA0	Address	0x00	0x10	Pan Speed	Tilt Speed	0xAF	XOR
Left	0xA0	Address	0x00	0x04	Pan Speed	Tilt Speed	0xAF	XOR
Right	0xA0	Address	0x00	0x02	Pan Speed	Tilt Speed	0xAF	XOR
Upleft	0xA0	Address	0x00	0x0C	Pan Speed	Tilt Speed	0xAF	XOR
Upright	0xA0	Address	0x00	0x0A	Pan Speed	Tilt Speed	0xAF	XOR
DownLeft	0xA0	Address	0x00	0x14	Pan Speed	Tilt Speed	0xAF	XOR
DownRight	0xA0	Address	0x00	0x12	Pan Speed	Tilt Speed	0xAF	XOR
Zoom In	0xA0	Address	0x00	0x20	0x00	0x00	0xAF	XOR
Zoom Out	0xA0	Address	0x00	0x40	0x00	0x00	0xAF	XOR
Focus Far	0xA0	Address	0x00	0x80	0x00	0x00	0xAF	XOR
Focus Near	0xA0	Address	0x01	0x00	0x00	0x00	0xAF	XOR
Set Preset	0xA0	Address	0x00	0x03	0x00	Preset ID	0xAF	XOR
Clear Preset	0xA0	Address	0x00	0x05	0x00	Preset ID	0xAF	XOR
Call Preset	0xA0	Address	0x00	0x07	0x00	Preset ID	0xAF	XOR
Query Pan Position	0xA0	Address	0x00	0x51	0x00	0x00	0xAF	XOR
Query Pan Position Response	0xA0	Address	0x00	0x59	Value High Byte	Value Low Byte	0xAF	XOR
Query Tilt Position	0xA0	Address	0x00	0x53	0x00	0x00	0xAF	XOR
Query Tilt Position Response	0xA0	Address	0x00	0x5B	Value High Byte	Value Low Byte	0xAF	XOR
Query Zoom Position	0xA0	Address	0x00	0x55	0x00	0x00	0xAF	XOR

Function	Byte1	Byte2	Byte3	Byte4	Byte5	Byte6	Byte7	Byte8
Query Zoom Position Response	0xA0	Address	0x00	0x5D	Value High Byte	Value Low Byte	0xAF	XOR

Support

This section includes supplementary information that helps support your technical understanding of your LUMiO 12x and includes instructions on contacting Epiphan's support team.

Topics covered include:

Customer support

Customer support

Epiphan provides a complimentary one-year support plan with your purchase (starting one year from the original product shipment date) as well as an extended support plan, called "SupportPlan". This extended plan adds two more years to extend the support to three years from original product shipment date.

To contact Epiphan support:

- Email: support@epiphan.com
- **Online chat**: www.epiphan.com/support (Monday to Friday between 9am and 5pm Eastern)
- Call: 1-877-599-6581 / 613-599-6581

Be sure to include as much information about your problem as possible. Including:

- Problem description
- Details of the video source (connection, resolution, refresh rate, etc.)
- Product serial number

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March 28, 2014

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